

The UK engineering and manufacturing sector was hailed as a beacon of hope as a recruitment agency beat thousands of other agencies in the UK to scoop a trio of national awards - thanks to their own customers.

Kensington Consulting, based at Chorley, Lancashire, won the awards at the RecruitRank Award ceremony, one of the most prestigious of its kind in the UK attended by leading figures in the recruitment industry.

The company won the award for Best Candidate Communications (Low Volume category), Best Category Recruiter and was then announced the winner of the flagship award Best Overall Recruiter at the event held at Grace in central London.

Phillip Hodson, Managing Director of Kensington Consulting, said: *"We're thrilled because these awards are not only highly acclaimed across the industry but they are based on the feedback from customers who have been hugely supportive despite the recession."*

*“It means a lot to us that our candidates believe they are being looked after and that we are understanding their needs, the only true measure of how well we are performing as a business.*

*All of our consultants have industrial experience and so we know the issues and the fit of people to roles. These are tough economic times and it is increasingly important to get recruitment right first time.”*

Kensington Consulting’s specialisms include automotive, aerospace, general manufacturing, defence, nuclear, water, oil and gas and petrochemical and process industries.

Recognising best practice and customer service in recruitment agencies, the awards are an annual event designed to reward recruitment agencies for their performance based entirely on candidate feedback, collected over the past 12 months using Jobsite's online RecruitRank system.

Keith Potts, CEO of Jobsite which launched the RecruitRank awards, said: *“With several thousand recruitment consultancies eligible for inclusion in the RecruitRank Awards every year, Kensington Consulting stand out as an example of providing exceptional customer service.”*

Kensington’s success follows hard on the heels of success at the same awards last year when the company was presented with Best Understanding of Candidate Needs and Most Improved Recruiter for 2009.